



**IPeople Scripting Solutions (Save resources:
Excellent Experience and Outcome with MEDITECH C/S 5.6.5 MPI
Migration to Epic Using IPeople Migration Solutions**

Asante Ashland Community Hospital, located in Ashland, Oregon, is a modern not-for-profit 49-bed hospital and committed care center offering high quality and affordable non-profit care with the advantages that come with being a member of the powerful Asante network. In November of 2012, Ashland Community Hospital announced their merge with Medford-based Asante, becoming Asante Ashland Community Hospital. As a result of this partnership, Ashland Community Hospital is now part of Asante, one of Oregon's top healthcare providers and the largest healthcare provider in Southern Oregon and Northern California.

With its ever-evolving growth and transformation, Asante Ashland remains steadfast to its responsibility to patients through use of efficient and effective resources that assist in the delivery of quality of patient care. By focusing on system-wide approaches, Asante Ashland realized that they could achieve those goals and deliver the best healthcare experience for every patient, every day, every time. Part of those goals included making a move from MEDITECH Client Server 5.6.5 MPI to Epic's electronic medical record system

"The team at Asante tapped into an existing partnership that Ashland Community had with Interface People, LP (IPeople), a MEDITECH integration company explained Kevin Durland, a project manager at Asante Ashland. During the pre-sales qualifying discussions, it was apparent that IPeople knew MEDITECH, had a solid understanding of the Ashland Community Hospital environment, and understood what involved a successful migration strategy."

Asante is the second hospital system in the Rogue Valley region of Southwestern Oregon, to launch the robust Epic Electronic Medical Record (EMR). *"Part of this merger meant we needed to make sure that all of our HCIS systems could be integrated and were running on the same EMR platform, in this case Epic. It was critical that a migration of the hospitals HCIS would have minimal impact for the Ashland community and its patients."*

Asante Ashland contracted IPeople for the migration of their MEDITECH C/S 5.6.5 MPI data to Epic, MEDITECH BBK data for Sunquest Labs, and MEDITECH Scanned Images to Perceptive Software's ImageNow solution, and was able to deliver in 4 months. *"The migration of our historical data was a seamless process and went smoother than ever expected. IPeople has been a key player in the migration from MEDITECH to the network's Epic HCIS. The IPeople team was well organized, very knowledgeable, and provided a thoroughly audited conversion process. Having the confidence in the data was essential for our team and IPeople delivered on that repeatedly."*

Kevin and the Asante Ashland team also contracted the IPeople team to extract their historical MEDITECH data and archive it to an SQL Server, freeing them from the costs and resources needed to support their legacy MEDITECH servers. Attached to the SQL Server, is the IPeople Offline – Web Views that grant their clinicians access to the old MEDITECH data in the event that historical information needs to be viewed. *"Our hospital staff has easy access to critical archived data via user-friendly web-based IPeople Offline – Web Views, and it really is as simple as a touch of a button while the user is in Epic. We could not be happier with IPeople and are confident that anyone working with them for their system conversions would have an excellent experience and outcome."*

"It was a no brainer. IPeople was the only vendor that could do everything we wanted. We would have had to work with 2 or 3 vendors otherwise."

-Romanoff, Randy, I.T. Analyst Asante Ashland Community Hospital.

In addition to developing a custom data interface with a management dashboard to connect to MEDITECH, the experts at IPeople helped the billing staff overcome the problem that had merged the inpatient and outpatient accounts by creating a custom, automated software program. This program allowed personnel to download all of the patient data in MEDITECH and then filter it by outpatient events, saving time, money and manpower, while maintaining data integrity.

"The first time the program ran it took over 16 days," said Cole. "It saved us hundreds of hours of work in one month alone, reviewing over 1,600 lines of accounts. I am inordinately pleased with the 0 percent error rate."

IPeople has built custom user interfaces for every MEDITECH application, working with hundreds of third-party vendors to provide data sharing, communication and enhanced workflow. Without the industry knowledge of a MEDITECH interface expert like IPeople, there is a real danger of data entry errors, duplicate medical records and gaps in information when in-house staff lack the time and resources needed to exchange data with the HCIS.

IPeople has earned a solid reputation for providing robust and reliable data interface services, offering solutions in industry

standard formats including HL7, XML and FHIR, as well as proprietary formats.

"We were the first hospital since 2006 to even attempt to make this change and now we are the first to complete it successfully, thanks to IPeople technology, knowledge and staff," said Cole. "We are now able to put money back into our hospital, county and community."

With enhanced communication and monitoring enabled by the IPeople custom interface, Newman Regional Health can have greater confidence in their patient data, allowing the staff to focus on what they do best -- delivering quality care.

IPeople Benefits:

- Automated data exchange verification to MEDITECH to reduce errors
- Interface customization and flexibility to improve workflow
- 24-hour support and monitoring to reduce IT staff workload
- Faster delivery at an affordable price to meet your budget and schedule
- Reliable scripting solution for uploads to MEDITECH ensures HIPAA compliance

About Interface People, LP

Interface People ([IPeople](#)) is an integration company providing the MEDITECH industry with innovative solutions and professional services to simplify the interaction between users and their data. Committed to increasing work efficiencies, while offering layers of flexibility in their products, IPeople supplies the healthcare industry with tools to assist both technical and non-technical users.

IPeople has revolutionized the MEDITECH industry by providing affordable, high-quality products and services that provide easy access to, and management of, MEDITECH's health information system. We Get Your Data... in half the time, at half the cost! For more information, visit www.ipeople.com.

Resources

ⁱ "As rural hospitals struggle, solutions sought to preserve healthcare access"; Modern Healthcare Magazine; May 16, 2015:

www.modernhealthcare.com/article/20150516/MAGAZINE/305169959

ⁱⁱ "Efficiency Differences Between Critical Access Hospitals and Non-Converting Rural Hospitals"; U.S. Dept. of Health & Human Services, Agency for Healthcare Research and Quality; May 18, 2011:

www.hsrd.research.va.gov/for_researchers/cyber_seminars/archives/hmcs-051811.pdf