



# Data Continuity

We Get Your Data

## Data Continuity

Data Continuity planning is a must for the continuity of care for your patients when systems are down due to a planned or unplanned downtime or data migration. Without a well planned strategy not only is patient care compromised, but the integrity of your hospital, the preservation of assets enterprise wide, and the ability to achieve quality productivity is also compromised. You need to have access to crucial patient data in order to make vital decisions in critical moments. IPeople can minimize the disruption of these planned or unplanned downtimes or data migrations.

## IPeople Offline

System downtime is unavoidable. Sometimes downtime is planned so that routine updates can be uploaded or maintenance issues can be addressed. Occasionally downtime is unplanned due to technical or environmental disasters. Regardless of the reason, when your MEDITECH system is unavailable, staff productivity and work-flow is hampered and patient safety is compromised. Labor-intensive offline processes can impact the reliability of data and quality of patient care. IPeople Offline Solutions minimize the disruptions associated with downtime and support your organization's ability to deliver excellent care and service.

## IPeople Offline solution includes:

### IPeople Offline Web Views

IPeople Offline Web Views is an intuitive and economic solution that provides quick and reliable access to your MEDITECH data during planned or unplanned downtimes. Organizations can view accurate patient critical clinical information and financial data through secured web-based views. These web-based views feature patient searches based on multiple options and present clinical views of critical patient data such as orders, results, vital signs, EMAR, and allergies. Your organization will see a true cost of ownership with its IT staff having less dependency on NPR Reports and an increase in the quality of patient outcomes because of the quick and reliable access to MEDITECH data delivered by IPeople Offline Web Views.

IPeople's Offline Web Views minimizes the hassles of downtime by:

- Providing web-based views of patient data, which ensure your patients remain safe
- Providing access to your data from anywhere, even when the system is down
- Providing a user-friendly web-based front end with a low learning curve

*"The benefit of Offline is that it just works. It is there when you need it and does not get in the way when you do not. Anyone who can use a browser and knows their MEDITECH password can figure out how to use it with no training. Before Offline, downtime meant that any prior records that we needed would have to be retrieved from paper copies if they were available."*

*Jim Sehloff / Information Security Analyst*

## **IPeople Network Down**

IPeople's Network Down solution adds a layer of redundancy, so that downtime views are replicated to standalone PC's giving your staff access to critical patient information when your network is otherwise unattainable. Knowing you have a strategic plan in place will give your organization peace of mind and continuation of patient care.

## **IPeople Downtime Registration**

IPeople Downtime Registration Solution allows your staff to maneuver patients through the registration process while maintaining a sense of integrity. Once your MEDITECH system is back online you will see that your recovery time is cut-down by eliminating the need to re-enter patient data. IPeople Downtime Registration will populate the data captured during downtime back into MEDITECH system once it is back online. Bring a sense of pride to your staff, by empowering them with a solution that is efficient and allows them to focus on the critical care patients need.

## **IPeople Scheduled MAR Reports**

IPeople Scheduled MAR Reports is the perfect solution to track patient specific medication, scheduling and distribution of reports, storing the latest information in a specified network folder. If a MEDITECH downtime arises your staff will have predetermined knowledge of the Scheduled MAR Reports folder on the network and can rapidly retrieve the latest MAR report. With the awareness and confidence of scheduled MAR updates at your fingertips, your team will not be hindered by MEDITECH downtimes and will have the ability to dispense patient medication with a sense of urgency and confidence, ensuring patient safety.

## **IPeople Offline, complemented by additional data repository support:**

### **IPeople Select DR**

Get ahead of the game by relying on IPeople's extensive knowledge of MEDITECH data and data structures across all MEDITECH platforms in order to build your own data repository or support your MEDITECH DR. Have confidence knowing your data repository was built using best practices and tuned to be as efficient as possible.



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*"IPeople Offline Downtime Registration allows us to easily capture essential admissions information real-time even though we are 'down'. When MEDITECH is back online, the system is intelligent enough to quickly and accurately load the information back into our EMR. The reduction in the risk of generating duplicate Medical Record Numbers is just one of the many advantages that the IPeople Offline has given DCH. We saw an immediate positive impact where a manual process that averaged 21 hours was reduced to about an hour, with full auditing and reporting automatically produced in the end. For my team, IPeople Offline Downtime Registration is an absolute game changer."*

*Kim J Ligon, CIO, DCH Health System*