

IPeople ffline

Always Connected



When your HCIS system is down, IPeople Offline is up!

Data continuity is a must even when systems are down. Without a well-planned strategy, patient care and the integrity of your hospital are both compromised. Access to patient data is crucial in order to make vital decisions in critical moments. IPeople minimizes the disruption of any planned or unplanned downtime.

IPeople Offline

System downtime is unavoidable. Sometimes downtime is planned so that routine updates can be uploaded or maintenance issues can be addressed. Occasionally downtime is unplanned due to technical or environmental disasters. Regardless of the reason, when your HCIS system is unavailable, staff productivity and work-flow is hampered and patient safety is compromised. Labor-intensive offline processes can impact the quality of patient care. IPeople Offline Solutions minimize the disruptions associated with downtime and support your organization's ability to deliver excellent care and service.

IPeople Offline Views

IPeople Offline Views is an intuitive and economic solution that provides quick and reliable access to your HCIS data during planned or unplanned downtimes. Organizations can view accurate patient critical clinical information and financial data through secured web-based views. These web-based views feature patient searches based on multiple options and present clinical views of critical patient data such as orders, results, vital signs, EMAR, and allergies. IPeople's Offline Views minimize the hassles of downtime by:

- Providing access to critical patient data, which helps to ensure your patients remain safe
- Providing access to your data from anywhere, even when the network is down
- Providing a user-friendly web-based front end with a low learning curve

In support of the views, the IPeople team can perform data extractions from your legacy HCIS system to Microsoft SQL Server ensuring that your patient data is always available. Audits are performed guaranteeing that your data is 100% accurate. Our Offline Views can also support your HCIS DR.

IPeople Downtime Registration

IPeople Downtime Registration Solution allows your staff to maneuver patients through the registration process while maintaining a sense of integrity. Once your HCIS system is back online you will see that your recovery time is drastically reduced by eliminating the need to re-enter patient data. IPeople Downtime Registration will populate the data captured during downtime back into your system once it is back online. Bring a sense of pride to your staff, by empowering them with a solution that will be efficient and focus on the critical care patients need.

IPeople Network Down

IPeople's Network Down solution adds a layer of redundancy, so that downtime views are replicated to standalone PC's giving your staff access to critical patient information when your network is otherwise unattainable. Knowing you have a strategic plan in place will give your organization peace of mind and continuation of patient care.



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HEAR IT FROM THE CUSTOMERS

"The benefit of Offline is that it just works. It is there when you need it and does not get in the way when you do not. Anyone who can use a browser and knows their Meditech password can figure out how to use it with no training. Before offline, downtime meant that any prior records that were needed would have to be retrieved from paper copies if they were available. That meant someone had to be available to run to medical records. That just does not work in a hospital that is basically all electronic."

- Jim Sehloff, Information Security Analyst, Holy Family Memorial

"IPeople Offline Downtime Registration allows us to easily capture essential admissions information real-time even though we are 'down'. When MEDITECH is back online, the system is intelligent enough to quickly and accurately load the information back into our EMR. The reduction in the risk of generating duplicate Medical Record Numbers is just one of the many advantages that the IPeople Offline has given DCH. We saw an immediate positive impact where a manual process that averaged 21 hours was reduced to about an hour, with full auditing and reporting automatically produced in the end. For my team, IPeople Offline Downtime Registration is an absolute game changer."

Kim J Ligon, Retired CIO, DCH Health System

"Here at Union Hospital, we have come to rely heavily on IPeople Offline Web Views during our MEDITECH downtimes to provide our users the medical records of our active patients. Our physicians have commented that the product is very intuitive and easy to use, and it gives them the information they need to continue to care for patients when MEDITECH isn't available. The more our physicians use the EMR, the more invaluable IPeople Offline Web Views becomes."

Lorna Espinas, Applications Manager, Union Hospital

SAMPLE OFFLINE VIEW LISTING

<u>CLINICAL</u>	<u>NURSING</u>	<u>PHARMACY</u>	<u>ORDERS & REPORTS</u>	<u>OTHER</u>
Laboratory Results	Assessments & Interventions	Home Medications	Orders History	Allergies
Microbiology Results	Intakes & Outputs	Pharmacy Orders	Radiology Reports	Financial Views
Blood Bank Results	Vital Signs	MAR	Radiology Images	Scheduled Appointments
Blood Bank History	Nursing Plan of Care	EMAR	Scanned Images	Emergency Contacts
Pathology Results	Nursing Notes			

