We Get Your Data

IPeople Direct Case Study

Save Resources by Automating Daily Tasks

Asante Ashland Community Hospital

Asante Ashland Community Hospital (ACH) has been serving the community of Rogue County, Oregon, since 1907. The 49-bed independent, non-profit organization has a focus on cutting-edge technology that empowers a patient-centered experience.

Before implementing IPeople Direct and IPeople Script, ACH had a scripting solution that staff felt was too time-consuming. IT Analyst, Randy Romanoff, recalls that error-handling was poor and said it required too many work hours to meet IT goals. *"I spent more time fixing the problems it caused than I saved by using the product."*

ACH approached IPeople in search of a stress-free solution that could be utilized without draining IT resources. IPeople Direct and IPeople Script were identified as the perfect companions to ACH's MEDITECH Client Server HIS. The solutions provided immediate return on investment.

ACH uses IPeople Direct for several custom-built utilities that require direct, open access to their MEDITECH data. In addition, the staff pulls raw data into reports without having to create NPR reports.

IPeople's robust scripting solution also allows ACH to automate the uploading of data into MEDITECH and save the equivalent of one full-time employee. ACH now runs 60 scripts every night and finds the solution to be consistent, accurate, and dependable.

"These two products do the work effort of a whole staff person, especially IPeople Script. To me, there is no other choice in a scripting solution. I love the IPeople software. I can always trust my scripts to run without babysitting them. It's just fire and forget."
-Romanoff, Randy, I.T. Analyst Asante Ashland Community Hospital.

Case Study Breakdown

THE CHALLENGE	THE SOLUTION	THE BENEFITS
▪ Automating workflow and improving IT efficiency	✓ IPeople Direct with direct, real-time access to your HCIS data via ODBC, OLE DB, and ADO.NET ✓ IPeople Script	✓ Saved money by automating the execution of 60 scripts every night with IPeople Script ✓ The report writing process was streamlined, thanks to IPeople Direct

About Interface People, LP

Interface People (IPeople) is an integration company providing the healthcare industry with innovative solutions and professional services to simplify the interaction between users and their data. Committed to increasing work efficiencies, while offering layers of flexibility in their products, IPeople supplies the healthcare industry with tools to assist both technical and non-technical users.

At IPeople our mission is to build innovative software and services for the healthcare industry, so that care providers can focus on working more efficiently to improve the quality of patient care. We work with determination, resilience, and respect, striving to always delight our customers. For more information, visit www.ipeople.com.